

Remedia

Distribution & Logistics



YES, WE CAN!



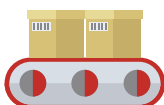
WAREHOUSING

Farmaceutica REMEDIA Distribution & Logistics S.A. - 9 LOGISTICS CENTERS NATIONAL WIDE. The warehousing and transport structure are in accordance with the newest EU GDP regulations 2015, audited in 2016-2018 and ISO 9001: 2008, 27001:2013 and 14001:2015.



DISTRIBUTION

Fleet capacity fully equipped with controlled temperature and humidity: 60 vans, 1.000 cubic meters/day and 150.000 km/month.




3PL SERVICES

Order to cash, order management, billing, credit note and complaints management, credit and cash collection, customers services /care.



SAMPLES AND CLINICAL STUDIES LOGISTICS

Samples and clinical studies management, assuring the entire flow from acquisition of products to dispatch to the hospital/doctor.



Farmaceutica REMEDIA Distribution & Logistics (FRDL) - Logistics Service Provider is able to offer to its clients last mile delivery options at the best quality:

- ✓ Multiple warehouse facilities in key locations
- ✓ Trained personnel, including Qualified Persons
- ✓ Cutting edge technologies including warehouse management software specifically for 3PLs
- ✓ Real Time Accurate Inventory, Order and Shipment Information Visibility due to our full traceability system, Data Base Management, Status Management



*FRDL is proud to be **the first national distributor in Romania** which meet the new EU-GDP regulation 2015, based on comprehensive dedication in assuring the temperature and humidity control in the entire logistics chain.*

A proper back-up and disaster recovery plan are implemented to prevent any adverse impact to our logistics clients.



Fast, Accurate Shipping and Delivery to Clients/Patients

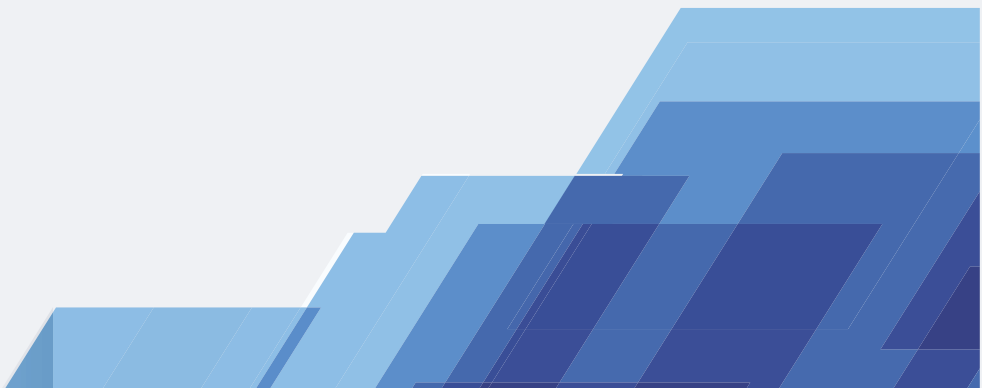
FRDL has extensive experience and resources devoted to transport, handling and last mile delivery.

Our own fleet is equipped with cooling and heating installations, calibrated system for monitoring the temperature and humidity and special cold storage boxes to ensure temperature controlled for cold chain products (2° - 8° Celsius) as well as ambient products (15° - 25 ° Celsius)

Key features and benefits:

- ✓ Security is obtained based to our GPS tracking system
- ✓ TMS is offering 100% traceability of deliveries, together with track and trace service for our clients
- ✓ Due to our expertise, we can offer to our clients the best delivery time scheduled in order to ensure OTIF for all orders
- ✓ Emergency deliveries services, Returns shipment management

Using a TMS and routing software, in combination with an established delivery network with nationwide reach, we are able to delivery in maxim 48h to any client in Romania (pharmacy or hospital) and to offer to our clients a positive delivery experience.





Personalization, Customization and Other Value-Added Services

FRDL is in charge with customized logistics services (warehousing and distribution), but also with other value added services like: Order to Cash, Customers Order Management, Services Recording, Invoicing of the products to the clients, Collect Orders and Billing, Credit Note and Complaints Management, Revenue Recognition, Credit and Cash Collection, Customer Service/Care, Distribution of medical Samples, Full Logistics Services for clinical trials/studies. Also, all our systems are ready for serialization process.

Effective, Responsive Customer Service

We can, also, provide call centers to expedite resolution of customer's issues more quickly.